

## HELP YOUR CUSTOMERS LOG INTO



It's easy for Philo customers to start enjoying all that HBO Max has to offer!

### Activate a New HBO Max Account with Philo

If your customer has the Core TV Package, but never logged into HBO Max, help them activate their HBO Max account and start streaming.

#### Step 1

CUSTOMERS VISIT [PHILO.COM/PARTNER](https://PHILO.COM/PARTNER) TO ACTIVATE THEIR ACCOUNT.



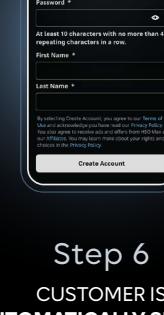
#### Step 2

AFTER TAPPING "ACTIVATE", CUSTOMERS ARE REDIRECTED TO HBO MAX. ENTER AN EMAIL ADDRESS.



#### Step 3

IF THE CUSTOMER HAS NEVER HAD AN HBO MAX ACCOUNT ASSOCIATED WITH THAT EMAIL ADDRESS, THEY WILL BE ASKED TO **CREATE YOUR ACCOUNT**.



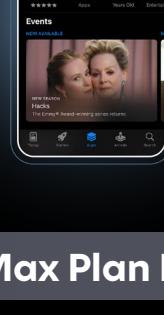
#### Step 4

AFTER FILLING IN THEIR INFORMATION, THE CUSTOMER IS ACTIVATED AND READY TO START STREAMING!



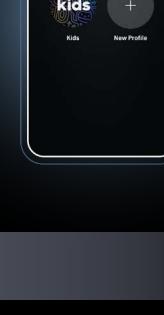
#### Step 5

IF HBO MAX APP IS NOT INSTALLED ON THE DEVICE, THE CUSTOMER WILL BE REDIRECTED TO DEVICE APP STORE TO DOWNLOAD AND INSTALL THE APP FIRST.



#### Step 6

CUSTOMER IS AUTOMATICALLY SIGNED INTO HBO MAX APP.



### HBO Max Plan Features

HBO Max Basic with Ads plan is included with the Philo Core TV Package. Features include:

- ✓ Stream on 2 devices at once
- ✓ Stream in full HD 1080p
- ✓ Five customizable profiles
- ✓ Create your own Watchlists
- ✓ Stream TV, movies, and real-life stories

For troubleshooting and a list of supported devices, visit [HELP.HBOMAX.COM](https://HELP.HBOMAX.COM)

Learn More on [HBOMAXTOOLKIT.COM](https://HBOMAXTOOLKIT.COM)

**HBOMAXTOOLKIT.COM** is your one stop shop for all things HBO Max. From updated information programming to FAQs and even some fun games to test your HBO Max knowledge – his hub will help you answer any customer questions about HBO Max!